



Rubber Badger 10-Year Product Performance Guarantee

1. Guarantee Overview

Rubber Badger guarantees that its Rubber Solutions coating, when applied in accordance with the official Rubber Badger Technical Data Sheet and system guidelines, will remain waterproof and weather-resistant for a period of 10 (ten) years from the date of purchase.

This is a product performance guarantee and applies to the Rubber Solutions material supplied.

2. Conditions Required for This Guarantee to Apply

- The surface must be properly prepared, clean, stable, and suitable for coating.
- The full recommended Rubber Badger system must be followed, including primers, reinforcement where required, and correct detailing of joints, seams, fasteners, and penetrations.
- The product must be applied at the prescribed coverage rates to achieve the required dry film build.
- A minimum of two to three coats must be applied as specified in the Technical Data Sheet.
- The installation must take place under suitable weather conditions.
- The purchase must be registered with Rubber Badger within 30 days of invoice date.
- The coated area must be reasonably maintained and kept free of debris, standing water, and damage.

3. Workmanship & Application Responsibility

For best results and long-term performance, Rubber Badger strongly recommends that the installation be carried out by an Approved Rubber Badger Applicator.

Where installation is not carried out by an Approved Rubber Badger Applicator, the responsibility rests fully with the installer or owner to ensure that all Rubber Badger preparation and application instructions have been strictly followed.

Rubber Badger reserves the right to inspect any installation when assessing a guarantee claim to verify compliance with these requirements.

4. What This Guarantee Covers

If the Rubber Solutions product is proven to have failed due to a manufacturing or material defect within the guarantee period, Rubber Badger will supply replacement Rubber Solutions material required to repair the affected area.

This guarantee covers material replacement only.

5. What This Guarantee Does Not Cover

- Labour costs
- Surface preparation materials
- Primers, reinforcement materials, or tools
- Incorrect application or insufficient film build
- Structural movement, cracks, or substrate failure
- Water ingress from areas not coated with Rubber Badger
- Damage caused by impact, abuse, foot traffic, or other external factors
- Acts of nature including extreme weather, hail, flooding, or storms
- Coatings that have been diluted, altered, or mixed with other products
- Failure to maintain the coated surface

6. Maintenance Requirement

To ensure long-term performance, the coated surface should be inspected periodically.

Minor maintenance coats or touch-ups may be required between years 5 and 7, depending on exposure conditions. Failure to reasonably maintain the surface may affect the validity of this guarantee.

7. Replacement Scale Over Time

Years Since Purchase | Material Replacement Value

0 – 2 years | 100%

3 – 4 years | 70%

5 – 6 years | 50%

7 – 8 years | 30%

9 – 10 years | 10%

8. Claim Procedure

To submit a claim, the following must be provided:

- Proof of purchase
- Photographs of the affected area
- Description of the application method used
- Access for Rubber Badger to inspect the installation if required

Claims must be submitted in writing to Rubber Badger.

9. General Terms

This guarantee applies only to Rubber Badger Rubber Solutions products purchased through approved channels and applied within South Africa.

Rubber Badger's liability is limited strictly to the supply of replacement Rubber Solutions material as set out above.

Rubber Badger – Rubber Solutions Waterproofing System
Built for South African conditions.